

Jabatan Bekalan Air Luar Bandar Sarawak (JBALB HQ)

Mezzanine & Tingkat 1, Bangunan ST3, No.55, Jalan Simpang Tiga, 93350 Kuching, Sarawak

082-263000

Jabatan Bekalan Air Luar Bandar Bahagian Kuching (JBALB Kuching)

Jalan Batu Lintang, 93200 Kuching, Sarawak

082-203498

Jabatan Bekalan Air Luar Bandar Bahagian Samarahan (JBALB Samarahan)

JBALB Samarahan, Lorong Bandar Baru Kota Samarahan, Jalan Datuk Mohd Musa, 94300 Kota Samarahan.

082-673809 / 673819

Jabatan Bekalan Air Luar Bandar Bahagian Serian (JBALB Serian)

Tingkat 2 & 3 (Sayap Kanan), Pusat Pentadbiran Kerajaan Sarawak (Bahagian Serian), Jalan Pengarah Rahun Debak, 94700 Serian

082-875319 / 013-3361566

Jabatan Bekalan Air Luar Bandar Bahagian Sri Aman (JBALB Sri Aman)

Lot 1524 Sublot 18,19 & 20, Block 3, Simanggang Town District, Jalan Bayu, 95000 Sri Aman, Sarawak

083-321155

Jabatan Bekalan Air Luar Bandar Bahagian Betong (JBALB Betong)

Lot 326, Jalan Montegrai, 95700 Betong, Sarawak

083-420341

Jabatan Bekalan Air Luar Bandar Bahagian Sarikei (JBALB Sarikei)

Tingkat 2, Meranti Office 96100 Sarikei, Sarawak

084-657980 / 990

Jabatan Bekalan Air Luar Bandar Bahagian Sibul (JBALB Sibul)

Tingkat 1-3, Wisma Liberty, Lot 4047-4054, Lorong Pedada 7, off Jalan Dr. Wong Soon Kai, 96000 Sibul, Sarawak.

084-259100

Jabatan Bekalan Air Luar Bandar Bahagian Mukah (JBALB Mukah)

Tingkat 2, Pusat Pentadbiran Baru Mukah, Jalan Wawasan, 96400 Mukah, Sarawak

084-871667 / 863619

Jabatan Bekalan Air Luar Bandar Bahagian Kapit (JBALB Kapit)

Aras 4, Kompleks Kerajaan Negeri, Jalan Beleteh, 98700 Kapit, Sarawak

084-796135

Jabatan Bekalan Air Luar Bandar Bahagian Bintulu (JBALB Bintulu)

Wisma Forego, Level 2 & 3, Lot 7809, Block 31, Kemena Land District, Jalan Sultan Iskandar, 97000 Bintulu, Sarawak

086-344544

Jabatan Bekalan Air Luar Bandar Bahagian Miri (JBALB Miri)

Tingkat 1 & 2, Wisma Pelita Tunku Miri, Jalan Padang, 98000 Miri, Sarawak

085-442204

Jabatan Bekalan Air Luar Bandar Bahagian Limbang (JBALB Limbang)

Lot 262, 263 & 264, Jalan Masjid Baru 98850 Lawas, Sarawak

085-284213 / 284612

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Safe Reliable Water

DEPARTMENT OF RURAL WATER SUPPLY SARAWAK

JABATAN BEKALAN AIR LUAR BANDAR | JBALB

Call Centre JBALB : 082-262211

<https://jbalb.sarawak.gov.my>

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ESTABLISHMENT OF JBALB

Jabatan Bekalan Air Luar Bandar (JBALB) Sarawak is a department under the purview of Ministry of Utilities Sarawak (formerly known as Ministry of Public Utilities). JBALB was enforced in August 2015 and started to operate fully in April 2016. JBALB Sarawak is entrusted with the responsibilities of taking over Jabatan Kerja Raya (JKR) in managing and improving water supply system especially in suburban and rural areas of Sarawak to resolve water supply issues in those areas.

JBALB Sarawak is headed by Ir Chang Kuet Shian, and he is assisted by approximately 1500 staff across the state of Sarawak. They are responsible for the monumental task of achieving the department's vision of 100% water supply coverage in rural areas of Sarawak by 2025 and the mission of the department is to supply safe reliable water supply to people living in rural areas of Sarawak.

As a new agency under the Sarawak government, there are of course challenges and hurdles that have to be overcome. However, guided by the core values: 'Integrity, Kind and Caring, Teamwork, Result Oriented, Professionalism, Urgency and Ownership, and Customer Oriented', led by indomitable leadership and supported by dedicated and committed staff, JBALB Sarawak is poised to become a respected and prestigious agency in the near future.



VISION

100% Water Supply Coverage for Rural Sarawak by 2025.



MISSION

o Provide Safe Reliable Water Supply in Rural Sarawak.



CORE VALUES

The core values of JBALB Sarawak as reflected in its mission is to ensure the provision of potable and safe water supply to the required standard and quality and which are adequate, affordable and reliable and able to meet the needs of all users.



SHARED VALUES

- Integrity
- Kind & Caring
- Customer Focus
- Team Spirit
- Result Oriented
- Professionalism
- Sense of Urgency & Ownership



FUNCTION OF JBALB

- Design and develop raw water source and water supply system in Sarawak.
- Manage, operate & maintain the water supply system in Sarawak's jurisdiction.
- Planning, development & extension of clean & quality water supply to rural areas.
- Assisting the State Water Authority in the administration & enforcement of the water Ordinance, Water Supply Regulations & related State's licensing provisions.



STRATEGIC OBJECTIVES

- Development of water supply master plan with systematic prioritizing projects.
- Extension of water supply coverage to all unserved areas.
- Management & development of sources to ensure sustainable raw water supply.
- Enhancing project implementation and monitoring.
- In-house capability development for planning & design water supply system.
- Reduction of non-revenue water (NRW).
- Enhancement of efficiency, quality and cost optimization through new technology adoption.
- Development of skilled, competent & motivated workforce for operation.

WATER SUPPLY OPERATION DATA STATISTIC



Nos of Dam 4

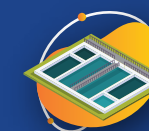


Nos of active booster station 83

Total active design capacity of booster station 122.09 ML



Nos of active consumer meters 225,381



Nos of active WTP 97

Total active design capacity of WTP 525.58 MLD

Total production of active WTP 472.57 MLD



Nos of active tank 357

Total active capacity of tanks 424 ML



Total pipe length 9081.74 km